

# Nate Hutchison

## SUMMARY OF QUALIFICATIONS

- Skilled in implementing Azure security protocols for secure cloud architecture
- Key technical advisor on \$10 million building access security project for State of Tennessee
- Coordinated day-to-day & strategic IT operations & security for an organization of 400+ people
- Pivotal in integrating Azure technologies with GitLab for streamlined operations & development processes
- Reduced time spent on on-boarding & IT-related tasks by 45% by implementing strategic S.O.P.
- Point person in AI utilization for development, cloud, software, & security projects
  
- **Key skills/tools:** Azure | ServiceNow | Active Directory | PIM (CyberArk/Azure) | Splunk | CI/CD | GitHub/GitLab | Process Documentation | Networking | Access Management | Tenant/Subscriptions | Distributed Architectures | PowerShell | Azure Bicep | Azure CLI | Bash | AI strategy & implementation

## EMPLOYMENT HISTORY

### Cloud Solutions Engineer UBS January 2023 - January 2024

Collaborated across teams to integrate Azure services, resulting in a 20% increase in project delivery speed

- Streamlined Azure processes, reducing toil by 15% as well as optimizing resource use to lower expenses
- Implemented Azure security best practices, achieving company compliance with industry standards
- Helped develop an Azure OpenAI/ChatGPT bot for day traders, saving traders up to 40% in order time

### CI Systems Engineer UBS September 2020 - December 2022

Managed IAM/IDM applications, access control systems, & other miscellaneous software

- Azure SME for PAM; optimized GitLab pipelines/terraform, increasing deployment speed by ~20%
- Coordinated with multiple teams to integrate HashiCorp Vault on Azure, enhancing secure access
- Management of identity governance, multi-factor authentication, & privileged identity management systems

### IT Program Manager State of Tennessee April 2017 - September 2020

Oversaw the building access control operations & software for 40,000 people in 40+ state buildings

- Developed and analyzed IT process maps, enhancing efficiency 30% and reducing redundant processes 60%
- Led technical projects, boosting access & identity management efficiency by 65% for 400+ users
- Analyzed data regarding access for security auditing, quality, threats & vulnerabilities

### Technical Support Analyst Uniguest May 2016 - April 2017

Trained 10+ new employees in proprietary software & customer service skills, Salesforce

- Enhanced system(s) reliability by 30% and cut operational costs by 15% through tech projects and upgrades
- Applied knowledge of DNS, Routing, Internet security concepts, OSX, Windows 10, 8, & 7

### Business Owner, Technician Hutchison Home Services January 2009 - January 2017

Oversaw end-to-end process including client acquisition to marketing & business development

- Streamlined processes with automation, boosting efficiency by ~20% and cutting process times by 30%

## EDUCATION/CERTIFICATIONS

<b>Azure Cybersecurity Architect</b>	Microsoft Corporation – WA	<b>October 2023</b>
<b>AWS Solutions Architect</b>	Amazon Web Services – WA	<b>March 2023</b>
<b>Azure Security Engineer (AZ-500)</b>	Microsoft Corporation – WA	<b>September 2022</b>
<b>Azure Solutions Architect (AZ-305)</b>	Microsoft Corporation – WA	<b>May 2022</b>
<b>Azure Administrator (AZ-104)</b>	Microsoft Corporation – WA	<b>April 2022</b>
<b>Information Technologies student</b>	University of the Cumberland – KY	<b>2020-2021</b>
<b>A.A. in Liberal Arts</b>	Goldenwest College – CA	<b>December 2009</b>

# Appendix

## KNOWLEDGE/SKILLS/ABILITIES

- Server Administration
- Regulatory Compliance and Auditing
- Forefront Identity Manager (FIM)
- Resource Management
- ServiceNow, Salesforce
- Mainframe /AS 400 knowledge
- CA Single Sign-On (SSO)
- Strong organizational/analytical skills
- End Point & Antivirus Protection
- Identity and Access Management (IAM) Strategy
- Working knowledge of Active Directory, IAM, Group Policy, DNS, DHCP, & VM's
- Microsoft Identity Management (MIM)
- Incorporates ITIL best practices into job duties
- Complex Problem Solving
- Familiarity in ISO and NIST standards
- 3<sup>rd</sup> Party Communication Skills with outside vendors
- Imaging, configuring, & deploying workstations
- Experience in SQL DB troubleshooting
- Identity Governance and Administration (IGA)

## OTHER RELEVANT PROFICIENCIES

<b>Core Competencies</b>	Action Oriented, Customer Focus, Adaptability, Listening, Ethics and Values, Integrity, and Trust
<b>Functional Competencies</b>	Excellent Oral and Written Communication, Leadership, Business Acumen, Learning on the Fly, Planning, Problem Solving. Possesses and applies expert knowledge of operational principles, practices, and procedures
<b>Software</b>	Office 365; ServiceNow; Microsoft Planner; GitLab; Microsoft Forefront Identity Management (FIM); Privileged Identity Management (CyberArk); IaaS; ADUC (Active Directory); DNA Fusion
<b>Languages</b>	PowerShell, Command Line, Bash, HTML, CSS, JavaScript